



# WELCOME TO BRNO

**GUIDE  
FOR EXPATS**

B | R | N | O |

**X** BRNO  
EXPAT  
CENTRE

# SALUTE FROM THE MAYOR

WELCOME

Let me extend a warm welcome to you as you begin your life in Brno, the Czech Republic's most dynamic city.

Brno has always responded to the challenges of the times, whether in the form of its massive industrial development in the 18th and 19th centuries, its position at the forefront of international architecture and design in interwar Czechoslovakia or its innovative responses to the rapidly changing globalized world of the present. As we move steadily into the 21st century, the bold decision taken by the city only twenty odd years ago – to reinvent itself as the country's main R&D and IT centre – is now bearing fruit. It's probably thanks to the city's development that you yourself have come to Brno.

As an integral part of this strategy, Brno has also worked steadily to upgrade the city's leisure-time facilities, renovate its parks and other green spaces and refurbish and expand its cultural institutions. It has also taken many steps to ensure that foreigners like you will feel at home in the city, including support for the Brno Expat Centre. It's to ease the process of settling in here in Brno that BEC has prepared this brochure.

It is my hope that Brno will enrich your life as much as you will enrich the life of Brno. And that you spend a very happy time in Brno – perhaps even a lifetime.

Petr Vokřál  
Mayor of Brno

“

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”





In all probability, the desire to live in Brno was never very high up on your wish list. In fact until recently it was unlikely that you'd ever even heard of Brno or been able to place it on a map. But by some lucky chance, here you are, having come to work in Brno alongside the thousands of other foreigners who've been arriving in increasing numbers in recent years.

Lucky – because Brno's a great place to live. Large enough to have all the amenities of a big city, it's also small and compact enough to retain a human scale. Steeped in history, it remains young at heart thanks to the 85,000 students attending its many universities. Within the city boundaries you'll find endless opportunities for cultural, sports, entertainment, gastronomical and other leisure-time activities. Yet the countryside is only minutes away: the heavily wooded hills and steep valleys to the north and west, the rolling, open plains and vineyards to the south and east – all accessible by a dense network of hiking trails and cycle routes.

Brno's chief historian claims that the city has a "tolerance gene" in its DNA. Be that as it may, it's certain that since its foundation almost eight hundred years ago it's always thrived when it's been most open, encouraging foreigners to come here, work, set up businesses, make the place their home. They've played a major role in Brno's life and in ensuring that it remains a thriving, dynamic city. So though you're new to Brno, you're at the same time part of a very old and distinguished tradition.

Hoping to meet you soon,  
Don Sparling, BEC Lead Consultant, and the BEC team

# A GREAT PLACE TO LIVE



# BRNO IN CITY FACTS NUMBERS

Brno is the Czech Republic's "second city" after Prague; as the saying has it, "We're number two – we try harder." Historically, it was the capital of Moravia; nowadays it's the capital of the South Moravian Region. Because of its location, it's often referred to as "Central Europe's most central city", with convenient access to all the region's major cities (Vienna, Budapest, Bratislava, Krakow, Prague).

## BRNO IN NUMBERS



**380,000 permanent residents**, plus an additional 130,000 who commute to the city to work or who study and live here



**29 municipal districts**, each with its own administration and town hall (districts are responsible for some specific activities like registering a marriage or registering a dog)



**1,800 buildings** and other objects declared to be Cultural Monuments, 7 of them of national importance and 1 – the Tugendhat Villa – a UNESCO World Cultural Heritage site.



**24-hour public transport system** comprising 11 tram lines, 13 trolleybus lines, 51 bus lines and 1 boat line and catering to around 365 million passengers annually



**9 city-financed professional theatres** (comprising 8 separate companies) plus another 30+ smaller professional theatres, 2 opera companies, 1 ballet company and innumerable music groups across the whole spectrum from "high" to the most popular



**3,418 doctors,**  
with the highest doctor-to-patient  
ratio in the Czech Republic



**5 public universities,**  
1 state university and 7 private  
universities with a total of almost  
85,000 students



**2 rivers,**  
the Svatka and the Svitava, and 1 lake  
(Brno lake – 259 hectares)



**50+ parks,**  
including the oldest public park  
in the Czech Republic (Lužánky, 1786)



**31 km**  
of cycle paths



**2 major ancient  
castles**  
and 7 old chateaus



**70,000+ active  
members**  
of dozens of sports clubs



**11 Natura 2000  
System ecological**  
“Sites of European Importance”



**2,921 hectares**  
of woods accessible to  
the public



# BRNO EXPAT CENTRE

## BECOME LOCAL WITH US!

The Brno Expat Centre, supported by the City of Brno, acts as a free public service catering for the needs of foreign skilled professionals who are living or working in Brno or plan to do so.

BEC offers advice and assistance to international employees, entrepreneurs and researchers in all areas related to settling down and enjoying life in Brno. Become a registered member and take advantage of free of charge consulting (inquiry form, telephone, in person), download infosheets - guidelines and lists for various situations - sign up for our events and receive a monthly newsletter with the most entertaining English language writing in Brno! The assistance of our trained interpreters on request is free of charge for employees of BEC. Partners only (see the list on page 20).

### WE CAN HELP YOU WITH

- › formalities and paperwork
- › daily living issues
- › socializing and networking



10  
consultants



2,300  
registered members  
from 85 countries




90+  
organised events  
(seminars, meetings,  
trips etc. ) attended  
by 1,400 guests



3,000+  
subscribers of free  
monthly newsletter  
and Facebook fans



[www.bрноexpatcentre.eu](http://www.bрноexpatcentre.eu)



*"All BEC consultants have experienced living abroad for part of their life and understand the particular needs of our expat clients. We can put ourselves in your shoes and approach an issue from your perspective, bringing in local knowledge and a network of contacts. We truly enjoy working with the international community and seeing more and more talented people coming to Brno. Become local with us and help the city flourish."*

Jan Kopkáš, Brno Expat Centre Operations Manager

*"We appreciate the support of the City of Brno and also of our ten partners, international companies and institutions that enjoy priority services and extra benefits for their employees and their family members. Since 2016 we have been providing full support in the immigration and relocation process, including free assistance and interpretation."*

*Our ambition is not only to help highly skilled foreigners, but also to be one of the key local players in Brno's international development. We hope BEC and our TEDxBrno conferences connecting creative individuals in Brno will encourage the development of a truly open and international city."*

Vlastimil Veselý, Chairman of the Board, Brnopolis

**TED<sup>x</sup>Brno**  
x = independently organized TED event

*brnopolis.eu*



## VISIT US!

A hard copy of this Welcome guide includes a voucher for BEC assistance anywhere you need. Ask your HR or visit us!

**1 hour**  
**BEC assistance**

[www.brunoexpatcentre.eu](http://www.brunoexpatcentre.eu)

# YOUR LIFE IN **BEGINNINGS** BRNO

There are various layers to an expat's life. There are things you're legally obliged to do, things you need to do in order to carry on your everyday life and things that are possible to do, options that make your life more enjoyable.

Most of the situations described on the following pages are discussed in depth with exact guidelines and lists in our **BEC Infosheets**.

Download from  
[www.brnoexpatcentre.eu/infosheets](http://www.brnoexpatcentre.eu/infosheets)

## OBLIGATIONS

immediate  
in the first months

## NEEDS

## POSSIBILITIES



# OBLIGATIONS immediate

## Registering with the Foreign Police

All foreigners, whether from outside the EU or EU citizens, are legally obliged to register their place of accommodation with the Foreign Police.

EU/EFTA citizens and their family members must register their place of residence in this country with the Foreign Police within 30 days. You might be automatically registered by the receptionist in the hotel or dormitory where you stay but it's still a good idea to go to the FP and get the proof about the registration in your passport or on a printout.

Foreigners from outside the EU and EFTA must register within 3 working days of their arrival in the country either with the Foreign Police (short-term visas) or Immigration Office (long-term visas and residency permits). Here in Brno the Foreign Police are located at Cejl 62b. You only need to bring your passport or ID with you and you'll fill in a short form at the counter; no need to supply any other documentation. Make sure you know your exact address and the name of your accommodation provider (landlord). You can find all the details on how to register in the **BEC Infosheet on Immigration: Registering with the Foreign Police.**

# OBLIGATIONS

## immediate

### Residence card and the Immigration Office

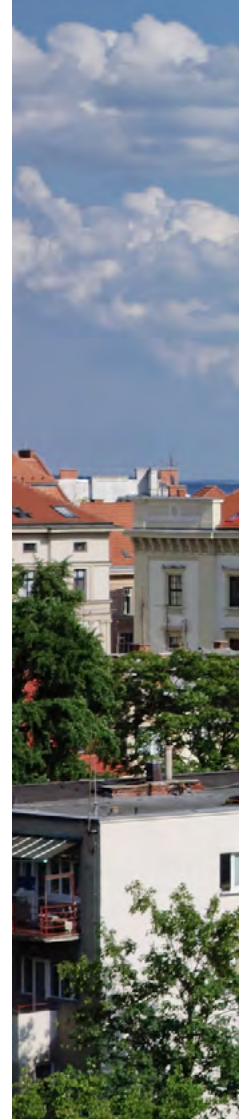
Foreigners from outside the EU/EFTA coming with a visa sticker allowing them to enter the country and receive a residence card upon arrival (typically an Employee Card - *Zaměstnanecká karta*) will need to visit the Immigration Office of the Ministry of the Interior within three days to pick up a residence card.

EU citizens may – this is not obligatory – apply for a Temporary Residence Certificate (*Potvrzení o přechodném pobytu*) at the Immigration Office; their family members may apply for a Temporary Residence Permit (*Povolení k přechodnému pobytu*) at the same office. Once you have your residence card, don't forget to report any changes regarding your residence address, name, family status or purpose of stay within 30 days. And never forget to apply for the extension in time – 120 to 30 days before the expiration date in the case of the employee card and 90 to 0 days prior to the expiration date of all other long-term residency permits.

The Brno branch of the Immigration Office of the Ministry of the Interior is located at Hněvkovského 65. Arranging an appointment at 543 214 316 may save you considerable waiting time. More information about residence cards can be found at the Immigration Office website: [www.immigrationportal.cz](http://www.immigrationportal.cz). For more details on immigration issues regarding temporary residence for EU nationals and permanent residence status download the **BEC Infosheet on Immigration**.

### Health insurance

Valid health insurance is one of the legal requirements for a stay in the Czech Republic. The Foreign Police may request confirmation of health insurance as a necessary obligation of your legal stay. Foreigners from outside the EU/EFTA must have valid travel insurance (when on a short-term visa) or Czech commercial health insurance for foreigners (when on a long-term visa and residency permit) or a Czech public health insurance card (in the case of employment by a Czech company). EU/EFTA citizens must have a valid EHIC (European Health Insurance Card). For more details on the Czech health insurance system, your options and duties, you can download the **BEC Infosheet on Health insurance**.



# OBLIGATIONS

## in the first months

### Waste collection fee

Every foreign resident renting a property in Brno for over three months must pay a waste collection fee for every additional month. The 2016 fee is 670 CZK. The fee is paid yearly by the end of May and covers the current year. Registration and payment through a bank transfer can be done online. For more details download the [BEC Infosheet on Waste Collection Fee](#).

### Car registration

In case you have been using your vehicle in the country for more than 185 days, an imported vehicle must be registered in the CR. This can only be done in the name of a foreign national with a temporary or long-term residence card bearing his or her Czech "birth number" (*rodné číslo*). Technical inspection of road eligibility has to be carried out and limited liability insurance must be purchased before the registration. For more details download the [BEC Infosheet on Having a car and registering an imported car](#).

### Driving licence

If you have a valid driving licence issued by a foreign country you may drive in the Czech Republic using that licence alone (if it has been issued according to EU standards) or with your licence plus an additional international driving licence (if your licence has not been issued in accordance with EU standards) till the end of the validity period of the appropriate document(s). If you wish to exchange, extend or apply for a Czech driving licence, you'll need to prove that you've been staying in the CR for more than 185 days. For more details download the [BEC Infosheet on Driving licence and driving schools](#).

### Tax return, social security

Being an employee or self-employed freelancer entails various obligations for you and your employer. The deadline for submitting the income tax return for the previous fiscal (=calendar) year is April 1st. Freelancers have complex responsibilities involving monthly payments relating to income tax, social security and health insurance. If you fall into this category, you should consult an accountant or get in touch with us in the BEC office.

# NEEDS

## Medical services

It's a good idea to find your local **General Practitioner/Dentist/Pediatrician/Gynecologist** before you might need them urgently. You can register with these doctors as their patient and when you need them you'll know where to go and what to expect. In most cases your GP will examine you and if any follow-up examinations or treatments are necessary s/he will then send you to a specialist. Before you visit any kind of doctor make sure they accept your type of insurance or be ready to pay in cash. You can obtain a list of English-speaking doctors from our website in the **[BEC Infosheet on Health care and medical services](#)**.

In case of serious life-threatening **emergencies** call 112 (European emergency number; the operators speak English). This will bring an ambulance with a medical support team who'll examine and treat you on the spot or, if necessary, take you to hospital. If in need of urgent care (an injury or illness too serious to be dealt with immediately by a general practitioner but not life-endangering), go to the Trauma Hospital (*Úrazová nemocnice v Brně*, Ponávka 6, open 24/7 - tel. number: 545 538 111), where there are urgent care facilities for both medical and dental problems. If children and young people (up to the age of 19) need urgent care, you should turn to the Children's Hospital (*Dětská nemocnice*, Černopolní 9, urgent care services available 3:30 pm – 7 am on weekdays, 24/7 on Saturdays, Sundays and holidays, tel. number: 532 231 111). Treatment at an emergency hospital requires your paying an administrative fee 90 CZK.

**Non-stop 24/7 emergency pharmacies** can be found in the city centre at Koliště 47, and Bašty 2. Some medications and goods in pharmacies are only available on prescription; others can be bought over the counter. A fairly wide range of prescribed medications (but not all of them) is fully or partially covered by your insurance policy.





# NEEDS

## Phone card

To buy a Czech SIM card and phone number you have the option to buy prepaid credit or to sign a contract for a monthly plan with one of the telecommunication providers. Here in the Czech Republic the biggest are O2, T-mobile and Vodafone. You'll find their shops on Masarykova and Česká streets.

## Bank account

Having your salary sent directly to a bank account that offers internet banking and a debit card is the way to go. You can choose from a wide variety of banks – larger and smaller, internationally-owned and Czech – each with a portfolio of services. Most of the banks have an office in the city centre. To open an account, you'll need to bring some ID and have a local mobile phone number in order to be able to start internet banking and receive the debit card. For a list of banks, a review of foreigner-friendly banks and tips for a pleasant banking experience, download the **BEC Infosheet on Banking and opening an account.**

## Public transport

Brno's transport system is very efficient and convenient. Better than individual tickets is to prepay a monthly/quarterly/yearly transport pass valid for all city transport (tram, bus, trolleybus). You can buy this at the main city transport office (Novobranská 18) or the Main Train Station. Never ride without a valid ticket/pass: ticket inspectors make frequent spot checks of travel documents (passes, tickets, e-tickets). They wear no uniforms but show official badges, and they have the right to see your ID document. If fined, make sure you pay within the next five working days as the fine increases rather rapidly over time. The Brno public transport system is explained at [www.dpmb.cz](http://www.dpmb.cz). All transport schedules (municipal, plus those for trains and long-distance coaches) are available at [www.idos.cz](http://www.idos.cz).

## Accommodation

The easiest and safest way to look for accommodation is to use the services of a real estate agency. Such services will cost you, the client, approximately one month's rent. Also, you should be ready to pay one to three months' rent as a security deposit (returnable at the end of your lease) plus at least the first month's rent. Of course you may want to search for your accommodation independently, online (usually in Czech) or via international communities. The main points to keep in mind are who you are dealing with; the actual ownership of the property; the wording of the lease, its specific conditions and its duration; the rent and the security deposit; and the hand-over protocol. Rental practices in the Czech Republic are described in detail in the **BEC Infosheet on Accommodation and property.**

# NEEDS

## Schooling

In the Czech Republic, pre-school facilities cater to children aged 3 to 6. Compulsory education goes from the age of 6 to 15. Secondary schools cater to young people from 16 to 19. The school year runs from 1 September until 30 June. Except for the pre-school level, the Czech educational system is overwhelmingly public and free of charge. Educational institutions that offer teaching solely in a language other than Czech will be private, and hence charge fees.

**Pre-schooling** It's difficult to get your child accepted into a public pre-school facility unless s/he's scheduled to attend primary school in the following school year, you live in the city district where the facility is located and your child is able/willing to function in a Czech-speaking milieu. The official registration period is February-March via a central website ([www.zapisdoms.brno.cz](http://www.zapisdoms.brno.cz)); however, it is advised to contact the chosen pre-schools in advance. In all other cases, i.e. children younger than 5 years of age, not speaking Czech or wanting to attend pre-school in a different part of the city, you usually have to resort to a private provider.

**Schools** The only school with English as its sole teaching language (kindergarten to grade 12) is the private International School of Brno. Most schools where the teaching is in Czech will welcome non-Czech-speaking children and do their best to integrate them into the classroom teaching process. One school is more professionally geared to working with children from a non-Czech background. Located at Staňkova 14, it has special classes of Czech for foreigners and also includes intercultural programmes in the curriculum. Registration for the following school year takes place each January-February via a central website ([www.zapisdozs.brno.cz](http://www.zapisdozs.brno.cz)). For more information refer to our **BEC Infosheet on Schools and pre-school facilities**.



# POSSIBILITIES

## Eating out

Czechs are very sociable, and their favourite venues for socializing are the country's innumerable restaurants, cafés, bars, pubs, wine cellars, etc. etc. You'll probably find yourself fitting in easily with this Czech custom. Here we mention just a few things you should know at the beginning of your stay.

First, most Czechs eat their main meal at midday. To meet the demand, virtually every eating establishment offers a selection of fixed-price meals at lunchtime. These are very inexpensive, and in most cases include a soup and a main dish (sometimes a dessert is included, or you can choose two out of three courses). Second, many firms, as part of their employee benefits, cover 50 percent of the cost of meal vouchers, which can be used in the vast majority of eating establishments. This makes meals very inexpensive indeed. Third, Brno offers a wide range of cuisines, from traditional Czech (and its "nouvelle cuisine" variant) through all the classic European cuisines and ethnic foods, to vegetarian/vegan dishes, ecologically-based meals and, most recently, molecular gastronomy. So you should have no problem finding something to satisfy you, at whatever end of the financial scale suits you best.

Finally, Czech beer is indeed the world's best (note that individual beers are marked as 10°, 11°, 12°, etc.; these indicate the relative alcoholic content – the higher the number, the more alcohol – and have nothing to do with the percentage of alcohol in the beverage. And Moravian wines, though a well-kept secret, have been winning top awards at wine competitions worldwide in recent years.



# POSSIBILITIES

## Leisure time and culture

As the English saying has it, "All work and no play makes Jack a dull boy." Brno certainly has plenty of attractions to keep you from becoming dull.

Brno offers endless opportunities for leisure-time activities – classes of all sorts, from technical subjects through art and pottery and literary pursuits to yoga and the martial arts; every kind of sport; musical opportunities; dance groups and informal dance sessions; clubbing. There's probably something here for all tastes. With the sharp rise in the number of expats in the city in recent years, many of these are available in English, and even if not, enough people now speak English that English-speakers can be catered to and are welcome to take part.

Culture, too, is highly developed, in particular musical culture, with innumerable opportunities ranging from the "high" end – opera, ballet, classical music – through musicals and jazz to the world of rock music. Among the city's almost 40 various theatres there are several with a very expressive and visual style that will appeal to even non-Czech speakers. Brno's museums and art galleries, both public and private, have extensive permanent collections and regular short-term exhibitions; their collections comprise several millennia of history, and include art and applied art works, architectural and anthropological material, technology (including vintage cars, trams and buses) and even whole buildings that have been preserved and are open to the public because of their major historical importance.

Finally, the Czech Republic has the most extensive network of public hiking paths in the world; recently this has been joined by an equally impressive network of cycle paths. These offer endless opportunities for hiking and cycling in the summer and cross-country skiing in the winter, either in the hilly, forested country to the north and west of Brno or in the rolling countryside to the south and east of the city, with its many vineyards and wine cellars.

For more information on leisure-time and sports activities, download our **BEC Infosheets on Leisure activities** and **Activities with kids**. And in the "Living in Brno" section on our website, have a look at the extensive entries on "Arts and culture". In addition, you can find regular information on upcoming events by going to the website of Brno's Tourist Information Centre (TIC – [www.gotobrna.cz/en](http://www.gotobrna.cz/en)) as well as the tourism website for the South Moravia Region ([www.jizni-morava.cz/en](http://www.jizni-morava.cz/en)).

# POSSIBILITIES

To close, here are four tips to help you get a first feel for Brno and its environs.

Take the no. 1 tram and get off at the “Přístaviště” stop. A five-minute walk will take you to the edge of the **Brno lake**. From there, you have a choice: going for a swim; setting out on a hike or bike-ride round the lake; taking a boat that zig-zags up the lake to **Veverí Castle**, a wonderful jumble of medieval and later buildings. Even ice skating... At any time of year it's a great place for a day out.

Travel north to the **Moravian Karst** region and enjoy the beautiful wooded countryside, the dramatic **Macocha Gorge** and an underground boat ride through the amazing **Punkva Cave system**.

Go by bus or train to the town of **Mikulov**, situated to the south right by the border with Austria. It's a lovely historical town, with beautiful old buildings, a striking chateau and the fascinating remains of the former Jewish ghetto. And what's more, it's the gateway to the **Palava Hills** as well as one of Moravia's best wine regions.

Download the Brno Architecture Manual ([www.bam.brno.cz/en](http://www.bam.brno.cz/en)) and use it to explore Brno's incomparable **Functionalist architectural heritage**, including the UNESCO-listed **Tugendhat Villa**.



# NATIONAL HOLIDAYS **CZECH**

## Czech holidays

<b>Jan 1</b>	Restoration Day of the Independent Czech State and New Year's Day
<b>Mar / April</b>	Good Friday and Easter Monday
<b>May 1</b>	Labour Day
<b>May 8</b>	Victory Day (marking the end of WW II)
<b>Jul 5</b>	Saints Cyril and Methodius Day
<b>Jul 6</b>	Jan Hus Day
<b>Sep 28</b>	Czech Statehood Day (St. Wenceslas Day)
<b>Oct 28</b>	Day of the Establishment of the Independent Czechoslovak State
<b>Nov 17</b>	Day of the Struggle for Freedom and Democracy
<b>Dec 24</b>	Christmas Eve
<b>Dec 25</b>	1st Day of Christmas (Christmas Day)
<b>Dec 26</b>	2nd Day of Christmas (St. Stephen's Day, Boxing Day)

# WORKING WITH **SPECIFIC NEEDS** FOREIGNERS

In addition to the Brno Expat Centre, there are a number of other organizations that offer help free of charge to targeted groups of foreigners.

## Integration Centre for Foreigners

offers social counseling, Czech language courses and continuing education, assistance in dealing with the authorities and emergency assistance to foreigners from third countries (i.e. non-EU countries).

[www.cizincijmk.cz](http://www.cizincijmk.cz)

## JCMM, Euraxess

The South Moravian Centre for International Mobility (JCMM) provides support and assistance to talented students and researchers.

[www.jcmm.cz](http://www.jcmm.cz)

[www.euraxess.cz](http://www.euraxess.cz)

## **OPU – Organization for Aid to Refugees**

offers legal counseling and assists immigrants, above all asylum seekers, as well as recognized refugees and persons under the temporary protection regime.  
[www.opu.cz](http://www.opu.cz)

## **Charita Celsuz**

offers social counseling to individuals in burdensome social and economic situations, foreigners included.  
[www.celsuz.cz](http://www.celsuz.cz)

## **SOZE – Association of Citizens Helping Emigrants**

offers social and psychological counseling to foreigners and organizes integration social, leisure and educational activities.  
[www.soze.cz](http://www.soze.cz)

## **SPONDEA**

offers social, legal and psychological counseling for persons threatened by domestic violence.  
[www.spondea.cz](http://www.spondea.cz)

## **In Iustitia**

provides legal assistance to specific individuals exposed to hate violence (racism, neo-Nazism).  
[www.in-ius.cz](http://www.in-ius.cz)

# **SOCIALIZING NETWORKING**

**JOIN**

- » Join our BEC events

[www.brnoexpatcentre.eu/events](http://www.brnoexpatcentre.eu/events)

- » Subscribe to the BEC newsletter for interesting articles and tips on upcoming events in the town

[www.brnoexpatcentre.eu/newsletters](http://www.brnoexpatcentre.eu/newsletters)

- » Network at international meetings hosted by various social groups and organizations

[www.brnoexpatcentre.eu/services/socialize](http://www.brnoexpatcentre.eu/services/socialize)

# BEC EXTRA SERVICES PARTNERS

As BEC partners, international companies and institutions benefit from priority services tailored to meet the needs of their foreign employees.

## BEC PARTNERS



### Red Hat

Red Hat is a rapidly growing company delivering an open source stack of technologies trusted by more than 90% of Fortune 500 companies. Brno is the Red Hat engineering hub in Central Europe and one of Red Hat's most brightly colored offices. The Red Hat Research and Development Centre in Brno is where some of the brightest people who love open source software and problem-solving come to work on the technology they care about. Rated #3 on Aon Hewitt's list of Best Places to Work in Czech Republic in 2014, Red Hat is the best place to make a difference together.



### Lufthansa

Searching not only for a job, but also friends for life? Lufthansa InTouch is what you are looking for. As our employees come from more than 30 different countries, we are truly a multicultural company. We are characterized by a unique team spirit that touches the globe. Lufthansa InTouch employees service passengers flying Lufthansa and associated airlines via phone, email, chat and Social Media. If you would like to combine customer service skills with the excitement the airline industry can offer, this is your dream job! Check out our website.





## ATT

AT&T in Brno has become a strategic global customer service centre supporting US-based infrastructure and large multinational clients. It is part of an international network of vital support centres. We're proud of our Brno workforce and invest significantly in training, leadership development and mentoring. Indeed such is the commitment and capability of our team that many of the most complex support issues are handed over to the Brno team from around the globe.



## Honeywell

In 2003, Honeywell opened its development center in Brno, which three years later became part of the company's global R&D innovation group Honeywell Technology Solutions. Today, over 1,500 engineers work in Brno facilities covering 33,000 m<sup>2</sup> of floor space. Honeywell's technology and software hub in Brno works on all aspects of Honeywell's products, including product conception, technology and software development, design, engineering, and delivery.



## Infosys

Infosys is a global leader in consulting, technology, outsourcing and next-generation services with over 193,000 employees. In the Czech Republic, Infosys operates from Brno and Prague. We are a team of 40+ nationalities, providing a mix of IT and business process management services. Join us to explore a variety of careers from hard core IT and technical & application support to banking, insurance and finance & accounting.





## IBM

IBM's Client Innovation Centre central Europe is probably the most diverse Client Innovation Center of its kind...in the world! It is here that you will find 87 different nationalities under one roof...and colleagues that speak in 30 different languages! At IBM we cover the full scope of Infrastructure Services outsourcing services and we have a young, talented, dynamic and professional team of IBMers that you can join.



## FEI

FEI is a global leader in the supply of electron and ion optical systems for a broad scale of research and development laboratories and industrial companies. FEI has 2,700+ employees dedicated to the development, manufacturing and service of electron microscopes. Here in Brno we have more than 600 employees, a brand-new building and we are still growing.



## NetScout Systems, Inc.

is a market leader in solutions enabling enterprises and service provider organizations to ensure the quality of the user experience. NetScout technology helps them to proactively manage service delivery and identify emerging problems, thus quickly resolving potential disruptions and issues having a negative impact on users of information technology. Netscout's Service & Support center in Modřice focuses on telecom service providers in Central and Eastern Europe.





*Banka inspirovaná klienty*

## Raiffeisen bank

Raiffeisenbank a.s. has been providing a wide range of banking services to individuals and corporate clients in the Czech Republic since 1993. Measured by total assets, Raiffeisenbank is the fifth largest bank operating in the Czech market. In Brno the bank renders services to its clients via a network of 10 branch offices, employing nearly 150 members of staff, including those from abroad. In September 2015 Raiffeisenbank was awarded the title of The Most Client-Friendly Bank of the Year.



## Masaryk University

Masaryk University, with its 35,000 students (nearly 18% international), more than 2,200 teachers and approximately 1,300 study fields, is the second largest university in the Czech Republic. Founded in 1919, Masaryk University fuses excellent teaching with top science carried out in several recently established research centres, and focuses especially on internationalizing its activities.







## City Real Estate

Family company providing complete **real estate services** for foreign clients. Language support and all additional services included.

Stará 18, Brno-střed  
Andrea Černá  
+420 602 127 506  
info@cityrealestate.cz  
[www.cityrealestate.cz](http://www.cityrealestate.cz)



## Foreigners.cz

Foreigners.cz is a **real estate and relocation agency** providing expats in the Czech Republic with a wide range of professional services.

Masarykova 32  
Brno-střed  
+420 533 533 787  
brno@foreigners.cz  
[brno.foreigners.cz](http://brno.foreigners.cz)



## Real Spektrum

**Real estate company** operating in Brno since 1991 will help you to buy, sell or rent any kind of real estate.

Lidická 77, Brno-střed  
Petr Broža  
+420 724 110 161  
petr.broza@realspektrum.cz  
[www.realspektrum.cz/en/comprehensive-real-estate-services-for-foreigners](http://www.realspektrum.cz/en/comprehensive-real-estate-services-for-foreigners)



## BELL consulting

**Tax consultancy**, tax returns, founding and liquidating companies, **accounting**, **payroll**, complete financial services.

Dřevařská 12, Brno-střed  
Michael Hájek  
+420 541 212 509  
info@bellcons.cz  
[www.bellcons.cz](http://www.bellcons.cz)



## UNIQA Insurance Company

**Insurance company** offering a broad range of life and non-life insurance products for individuals, entrepreneurs and businesses.

Orlí 3, Brno-střed  
Ivo Válka  
+420 606 793 182  
ivo.valka@uniqa.cz  
[www.uniqa.cz/home/uniqa/english](http://www.uniqa.cz/home/uniqa/english)



## VZP for Foreigners

**Health insurance for your visa** for the first and largest health insurance company in CR providing private health insurance to foreigners.

Polská 44, Praha 2  
Samuel Fleischman  
+420 777 322 522  
office@vzpforforeigners.cz  
[www.vzpforforeigners.cz](http://www.vzpforforeigners.cz)



## 4M dentistry

Dentists providing **complete dental services** to keep your smile beautiful and healthy.

Lidická 23a, Brno-střed  
passage of hotel Slovan  
Barbora Miličrag  
+420 533 422 583  
dentistry.b@gmail.com  
[www.facebook.com/dentist.brno](http://www.facebook.com/dentist.brno)



## Cenessto

**Center for aesthetic dentistry** doing microscopic endodontics and prosthodontics, oral surgery, implantology.

Pekařská 84  
Brno-střed  
+420 543 217 513  
info@cenessto.cz  
[www.cenessto.cz](http://www.cenessto.cz)



## Avenir a.s.

**Travel medicine, vaccination** and consultations for travelers and traveling workers.

Nádražní 2a, Brno-střed  
OC Letmo  
+420 800 123 321  
info@ockovacikum.cz  
[www.ockovacikum.cz](http://www.ockovacikum.cz)



## Chytrá lékárna

### Chytrá lékárna

Wide assortment of **pharmaceuticals**, dietary and food supplements and medical **cosmetics** in a client-friendly atmosphere.

Slovákova 11, Brno-střed  
+420 734 754 805  
info@chytralekarna.eu  
[www.chytralekarna.eu](http://www.chytralekarna.eu)





## Correct Language Centre

Language centre offering group & in-company **Czech courses**, individual Czech lessons and both certified and non-certified **translations**.

Kozí 2, Brno-střed  
+420 777 996 690  
info@jc-correct.com

[www.czech-for-foreigners.cz](http://www.czech-for-foreigners.cz)  
[www.jc-correct.com](http://www.jc-correct.com)



## International School of Brno

ISB provides all **kindergarten to high school** students from all over the world with education exclusively **in English**.

Čejkovická 10, Brno-Vinohady  
Jan Svihálek  
+420 544 212 313  
jan.svihalek@isob.cz  
[www.isob.cz](http://www.isob.cz)



## Hays Czech Republic

Agency providing professional services in **recruitment across different industries**.

Moravské nám. 3, Brno-střed  
Pavla Kopecká  
+420 602 601 833  
kopecka@hays.cz  
[www.hays.cz/en](http://www.hays.cz/en)



## Best Western Premier Hotel International Brno

**Hotel situated in the heart of Brno** offers comfort accommodation, professional attitude and wide range of gastronomic services.

Husova 16, Brno-střed  
+420 542 122 811  
reservation@hotelinternational.cz

[www.hotelinternational.cz/en](http://www.hotelinternational.cz/en)



## Mikrofarma

**Butcher's with a beef-aging room** offering meat from local ecofarms and hand-made smoked meats. Also available are eggs, dairy, baked goods. **Bistro** offers burgers, steaks, sausages, pastrami and more.

Moravské nám. 4 / Selská 81  
Romana Hájková  
+420 777 100 595  
degustace@mikrofarma.cz  
[www.mikrofarma.cz/en](http://www.mikrofarma.cz/en)



## La Boucheé

Restaurant with an enchanting atmosphere preparing meals from top-quality fresh ingredients, focusing on **organic food and lamb**, dry-aged local beef and daily selection of fish.

Údolní 33, Brno-střed  
Martin Zvěřina  
+420 542 212 560  
info@labouchee.cz

[www.labouchee.cz/en](http://www.labouchee.cz/en)



## Master Internet, s.r.o.

Become one of the "Masters". Help Czech **data centre company** to conquer the world with amazing mobile applications and games.

Purkyňova 35e, Královo Pole  
Michaela Činovcová  
+420 774 090 036  
kariera@master.cz

[www.masterdc.com](http://www.masterdc.com)



## Petr Oliva, Attorney

**Attorney** providing services in the following legal areas: real estate, corporate, business, divorce and criminal law, and insurance disputes.

Cihlářská 19, Brno-střed  
Petr Oliva  
+420 774 939 953  
ak@petroliva.cz

[www.petroiliva.cz](http://www.petroiliva.cz)



## Pafin

Independent experts fully focused on customer needs: **complex financial services** (all types of insurance, mortgage, investments).

Hrnčířská 6, Sfinx  
Shopping Centre, Brno-střed  
Tomáš Rysánek  
+420 777 264 567  
tomas.rysanek@pafin.cz

[www.pafin.cz/vlastni-stranky/foreigners](http://www.pafin.cz/vlastni-stranky/foreigners)



## Mr. Kompliment

**Sexy/social courses of Czech and other languages** focused on the needs of learners. Special courses for better communication.

Jiráskova 41, 3d floor,  
Brno-střed  
Julie Kolorova  
+420 777 668 446  
info@mrkompliment.cz

[www.mrkompliment.cz](http://www.mrkompliment.cz)







## Welcome to Brno Guide for Expats

Text by the Brno Expat Centre  
Moravské náměstí 3, Brno 602 00  
[info@brnoexpatcentre.eu](mailto:info@brnoexpatcentre.eu)

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Husova 12, Brno 601 67  
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## Emergency contacts

Emergency

**112**

Fire brigade

**150**

Ambulance

**155**

National police

**158**

Municipal police

**156**

(parking, noise, lost and found...)

Foreign Police

**974 628 131**

Immigration Office

**543 214 316**

Gas leak

**1239**

Water leak

**543 212 537**

Electricity

**800 225 577**





B | R | N | O

[www.brnoexpatcentre.eu](http://www.brnoexpatcentre.eu)